



**Think of us as the light at the end of the DCIM tunnel.**

## **RaMP v2.3 – New Features**

- **Universal SNMP trap management**

RaMP 2.3 can receive SNMP traps from any IT or facilities devices in the data center. Unlike many DCIM solutions which can only process traps from their own hardware devices, RaMP supports traps from any device. RaMP's trap editor allows you to modify the criticality of any event and also change the event text. You can include specific instructions for actions to be taken when the event occurs, for example. The event text can incorporate any of the variables passed with the SNMP trap.

RaMP 2.3 is the only DCIM solution which provides the automatic clearing of SNMP alarms which are no longer active. While all alarms will be logged through RaMP, the automatic clearing of alarms allows the data center manager to focus on active alarms rather than sorting through a lengthy list of alarms and trying to determine which ones are still applicable.

- **LANdesk Integration**

RaMP 2.3 can add or clear a ticket in LANdesk based on polled data, calculated data (such as total rack power) or the receipt of an SNMP trap. But RaMP doesn't stop with LANdesk! An unlimited number of alert types and formats can be defined to allow RaMP to integrate with a number of change management and trouble ticketing systems.

- **Automated Report Generation**

RaMP 2.3 can schedule any report, including user-defined reports, to be automatically run and distributed to a list of recipients. This allows you to set report schedules for recurring reports – the reports will be emailed to the recipients without them ever having to log into the RaMP system.

- **Integration with VMware vCenter Server**

RaMP 2.3 provides enhanced support management of vSphere environments through integration with the VMware vCenter Server. RaMP can manage the virtual or physical server all the way up through the power and cooling infrastructure, providing you with a truly holistic solution across the entire data center.

- **Enhanced View of Power Chain**

RaMP 2.3 provides an enhanced view of the power chain for any device to clearly show what devices would be impacted in the event of a system or power failure.

- **New Event History Views and Reports**

RaMP 2.3 now provides an enhanced view and reporting for the history of events in the data center. Simply choose a location, date range and the event criticalities you want to view and RaMP will do the rest. Click a button to create a report or schedule the report to be created and distributed automatically.

- **Support for Hundreds of New IT and Infrastructure Devices**

RaMP 2.3 provides support for hundreds of new IT and infrastructure devices.



**Changing the Way You Manage Your Data Center**

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